
Secretariat memorandum

Author : Mark Donoghue

Agenda item : 5

AT027

Final Draft : 4.9.10

Matters arising

1 Purpose of report

1.1 To record progress on action items tabled at previous meetings.

2 Recommendation

2.1 That the report is received for information.

3 Information

3.1 The table at Annex A indicates the current position in relation to matters arising from previous meetings of the Committee.

3.2 Updates for inclusion in this report were invited 5 working days in advance of the meeting, in writing to the Committee Services team, rather than in person at the meeting.

4 Equalities and inclusion implications

4.1 This report has no equalities and inclusion implications for London TravelWatch.

5 Financial implications

5.1 This report has no financial implications for London TravelWatch.

6 Legal powers

6.1 Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided

wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

Annex A : Access to Transport Committee matters arising

Date	Minute	Action	Action Owner	London TravelWatch Owner	Status	Complete
7.7.09	8	To find out what the views of DPTAC (Disabled Persons Transport Advisory Committee) were on fixed bus stops.	London TravelWatch	Streets and Surface Transport Policy Officer	The Streets and Surfaces Transport Policy Officer reported on 6 September 2010 that the scheduled meeting with DPTAC had been cancelled.	In progress
16.9.09	6	To determine the additional cost of air conditioning and energy consumption on LOROL (London Overground).	TfL	Rail and Underground Policy Officer/Senior Policy Officer (LOROL)	Please see Annex B	Complete
16.12.09	6	The Chief Executive would send a copy of the report from the Croydon bus surgery to Mr Osborne.	London TravelWatch	Chief Executive	The Committee Administrator sent a copy of the report presented at the London TravelWatch Board meeting on 25 May 2010 to Mr Osborne on 10 June 2010.	Complete
16.12.09	7	Ms Hall would supply a larger map of the coverage of traffic lights.	TfL	Committee Services	The map has been provided to London TravelWatch and is available to members on request.	Complete

Date	Minute	Action	Action Owner	London TravelWatch Owner	Status	Complete
16.12.09	7	TfL to share the review of re-phasing traffic lights with London TravelWatch.	TfL	Committee Services	TfL have confirmed that they will share the review once it is published.	In progress

Date	Minute	Action	Action Owner	London TravelWatch Owner	Status	Complete
3.2.10	4	To raise the colour of the priority seats on new London Underground rolling stock.	London TravelWatch	Streets and Surface Transport Policy Officer	<p>The Streets and Surface Transport Policy Officer confirmed that the colour of the priority seating (that it is substantially different from normal seating) will be raised with operators at every opportunity, i.e. train design consultations, franchise consultations, etc. London TravelWatch had raised the colour of the priority seat on the new bus for London.</p> <p>The Senior Policy Officer reported on 22 July 2010, "I have asked about priority seating on the S-Stock and the consultation has closed. There is no real prospect of influencing London Underground as the trains are being delivered."</p>	Complete

Date	Minute	Action	Action Owner	London TravelWatch Owner	Status	Complete
23.6.10	4	To find out why London Underground used both types of tactile paving.	London TravelWatch	Streets and Surface Transport Policy Officer		In progress
23.6.10	8a	To arrange a meeting with the new Health and Transport ministers.	London TravelWatch	Streets and Surface Transport Policy Officer	A copy of the letter is included in annex C to this report.	Complete
23.6.10	8b	To write a letter to each London Borough highlighting the number of accessible bus stops.	London TravelWatch	Streets and Surface Transport Policy Officer	The Communications Officer has written a report on the media response to this item, AT030. A copy of the letter is included in this report.	Complete
23.6.10	8c	To draw up a list of stations which were not step-free, but where access had improved.	London TravelWatch	Streets and Surface Transport Policy Officer		In progress
23.6.10	8d	To revisit the list of issues relating to the changes for taxi drivers post Worboys.	London TravelWatch	Streets and Surface Transport Policy Officer	This item was raised at a meeting with the Managing Director, Surface Transport, TfL. TfL have subsequently written to the Chair of London TravelWatch. The Streets and Surface Transport Policy Officer will give a verbal update at the meeting.	In progress

Date	Minute	Action	Action Owner	London TravelWatch Owner	Status	Complete
23.6.10	8d	To determine whether the PCO could supply a printed receipt with the driver's ID number at the end of a journey.	London TravelWatch	Streets and Surface Transport Policy Officer	The Streets and Surface Transport Policy Officer will contact the Public Carriage Office (PCO) regarding this.	In progress

Date	Minute	Action	Action Owner	London TravelWatch Owner	Status	Complete
23.6.10	8f	To supply information on the technology that announced details of a bus before a blind person boarded it.	London TravelWatch	Streets and Surface Transport Policy Officer	<p>The Royal National Institute for the Blind (RNIB) created this technology :</p> <p>http://www.rnib.org.uk/professionals/accessibleenvironments/signagewayfinding/rnibreact/Pages/rnib_react.aspx</p> <p>A trial took place for partially sighted bus passengers in Brighton :</p> <p>http://www.rnib.org.uk/professionals/accessibleenvironments/signagewayfinding/rnibreact/Pages/RNIBReact_brighton.aspx</p> <p>London Buses have put the purchase of this technology on hold pending the Government spending review announcement.</p>	Complete

Date	Minute	Action	Action Owner	London TravelWatch Owner	Status	Complete
23.6.10	8g	To raise the problem regarding the controlled crossing near Lewisham station.	London TravelWatch	Streets and Surface Transport Policy Officer	The Senior Policy Officer raised this item with the Managing Director of Southeastern on 27 July 2010. He has undertaken to respond to London TravelWatch.	Complete
23.6.10	C2	To write a press release on accessible bus stops and disseminate the data to each borough's media.	London TravelWatch	Communications Officer	On 18 June 2010 a press release was issued : http://www.londontravelwatch.org.uk/news.php?id=740	Complete
23.6.10	C2	To write a press release on London TravelWatch's success on changes post-Worboys.	London TravelWatch	Communications Officer	This item is currently pending a decision by the Chair of London TravelWatch.	In progress
23.6.10	C2	To write a press release on concerns regarding the new Countdown system.	London TravelWatch	Communications Officer	On 1 July 2010 a press release was issued : http://www.londontravelwatch.org.uk/news.php?id=743	Complete
23.6.10	C2	To determine the number of complaints TfL receive from disabled passengers.	London TravelWatch	Streets and Surface Transport Policy Officer	This may fall under the request for TfL to publish complaints data	In progress

Date	Minute	Action	Action Owner	London TravelWatch Owner	Status	Complete
23.6.10	C2	To place an article in a disabled organisation's journals highlighting how to complain on transport issues.	London TravelWatch	Communications Officer		In progress
23.6.10	C2	To produce a scoping document on the proposed walking/interchange report.	London TravelWatch	Streets and Surface Transport Policy Officer	This item forms part of the agenda for the 13 October 2010 committee meeting.	Complete

Annex B

The details on the response to London TravelWatch's request for information are detailed below.

London Overground (LOROL) responded on 26 October 2009 :

"The inclusion of air conditioning on the trains, was a policy decision made by TfL. In asking for air conditioning to be part of the train specification we also ensured that this would be introduced with the minimum possible impact on the environment by introducing other features that save energy. A good example of this is the regeneration of power when the Class 378 trains brake. The power savings are up to 20% of the energy they consume to operate.

It would be difficult to breakdown the costs your requested. For example, we would not specify the cost of maintaining the air conditioning as this would be captured within the overall maintenance charges. The cost of air conditioning equipment would be built into the overall cost of the trains and is commercially sensitive information for Bombardier our train manufacturer.

London TravelWatch asked for further clarification on the costings. London Overground reported on 18 June 2010 :

"It is difficult to quantify the energy consumed by the air conditioning (AC) system as it is constantly ramping up and down, dependent upon ambient temperature and passenger load. To ensure the most efficient use of the AC system, passengers activate the doors rather than an automatic arrangement being in place. When the doors are open, they remain so for no longer than 45 seconds. In addition to these measures, passengers do not have the option of opening the window.

Regenerative braking is employed on the Class 378 trains. When the train is braking, some of that energy is re-used for the AC, further reducing the overall consumption."

Further details about energy efficiency can be found in the Rail Safety & Standards Board (RSSB) report, Improving the efficiency of traction energy use : Summary report (http://www.rssb.co.uk/SiteCollectionDocuments/pdf/reports/research/T618_traction-summary-rpt_final.pdf)

Annex C

The Rt Hon Theresa Villiers MP
Great Minster House
76 Marsham Street
London
SW1P 4DR

Dear Ms Villiers

Access to healthcare facilities in London

London TravelWatch is the statutory watchdog representing transport users in London.

For many years, we have been concerned that many Londoners experience difficult journeys to hospitals and major healthcare centres.

In July 2008 we met jointly with the previous Government's transport and health ministers as we felt the issues were not being addressed by the health service. Transport for London (TfL) tell us that health related journeys account for 5 percent of all trips in London.

We had two main concerns. Firstly, that transport and access must be considered at the earliest planning stages of the development of new or reconfigured health services - the costs of providing public transport are significant. The operating costs of a single London bus can be up to £300,000 per annum.

Secondly, many hospitals and Primary Care Trusts (PCTs) are not engaged in any substantive way in hospital travel planning that would enable them to have a meaningful discussion with the transport authorities.

That meeting was productive and since then we have continued to lobby the PCTs to take these issues into account as part of their reconfiguration proposals. However, we are well aware that transport to hospitals is not yet embedded as an important consideration of the health service in all that it does. We also know that the coalition Government has plans to restructure the health service and we firmly believe that robust travel planning should be an integral part of this process. GP commissioning must have regard to the transport needs of patients.

cont.

We would therefore like to meet with you and the relevant Minister at the Department of Health to discuss these issues.

I attach our previous submission to your predecessors for your information.

Yours sincerely

Sharon Grant
Chair, London TravelWatch