

Agenda

Time: 09.30*
 Venue 6 Middle Street
 London EC1
 Contact 020 7505 9000

*The public meeting will be preceded by a members' only session from 09.20 until 09.30. The meeting will begin at 09.30hours and will be open to the news media and public unless a resolution to move into private session is passed in respect of specific agenda items.

Members: Terry Bennett, Gail Engert, Teena Lashmore, David Leibling (Vice Chair), Andrew Probert, Lorna Reith (Chair) Ex-officio : Sharon Grant (London TravelWatch Chair)

1. **Chair's introduction, pre-meeting announcements; apologies for absence (9.30)**
2. **Declarations of interest**
 Members have been asked to make a standing declaration of interests which may be consulted at the London TravelWatch office or viewed online at: <http://www.londontravelwatch.org.uk/document/3861/get>. If any item on this agenda that requires a specific declaration to be made, members are requested to do so.
3. **Minutes**
 To approve minutes of the Transport Services Committee meeting held on 14 July 2009.
4. **Matters Arising (TS009)**
 To note a report of matters arising from previous meetings.
5. **Actions Taken (TS010)**
 To note a report on actions taken by members and/or officers since the last meeting.
6. **Extended Circle line update (TS011) (10.00)**
 To receive an update on the extended Circle Line from James Tringham, Stakeholder Communications, London Underground Limited (LUL) and Tony Matthews, Circle Line Performance Manager (Trains), LUL.
7. **Transport for London bus services (TS012 and TS018) (11.00)**
 To discuss which criteria determine what a good or bad bus route is, and what steps may be put in place to improve performance. With Alex Moffat, Performance Manager, Transport for London (TfL). See papers TS012, on ten best and worst performing bus routes (researched by London TravelWatch), and TS018, on customer satisfaction (supplied by London Buses).
8. **TfL performance indicators (11.45)**
 From the Research and Development Team :
 a) To receive an update on a meeting with Transport for London on 9 September 2009 and progress on the statistics for roads, streets, taxis and private hire vehicles.
 And
 b) To receive an update on statistics for London Underground Limited (LUL), London Overground (LOROL), Docklands Light Railway (DLR), London Buses Limited (LBL), Dial-a-Ride and London River Services (LRS).

- 9. National Rail Performance Report Q1 2009-10 (12.15)**
To consider the proposed future format of this report.
- 10. Northern Line performance update and future development (TS013) (12.30)**
To receive a report for information on the effect on performance and reliability of the January 2008 timetable for the Northern Line, and discuss the issues for passengers and reliability of the proposal to split the Northern Line into two distinct services.
- 11. East Midlands and Great Western Route Utilisation Strategy (RUS) Consultation response (12.50)**
To consider the proposed response to the draft RUS consultation for both regions. Please see consultations via the links below. The Senior Policy Officer will brief on key points for consideration.
East Midlands :
<http://www.networkrail.co.uk/browseDirectory.aspx?dir=\RUS%20Documents\Route%20Utilisation%20Strategies\East%20Midlands&pageid=4449&root=\RUS%20Documents\Route%20Utilisation%20Strategies>.
Great Western Route :
<http://www.networkrail.co.uk/browseDirectory.aspx?dir=\RUS%20Documents\Route%20Utilisation%20Strategies\Great%20Western&pageid=4449&root=\RUS%20Documents\Route%20Utilisation%20Strategies>
- 12. Any other business (13.00)**
To consider any other relevant business of which due notice has been given. The Chair will not accept late items unless they are genuinely of an emergency nature.
- 13. Resolution to move into confidential session**
If necessary, to resolve, under section 15(b) of schedule 18 of the Greater London Authority Act 1999, that by reason of the confidential nature of the next following item/s, it is desirable in the public interest that the public should be excluded from the meeting.
- 14. Confidential minutes (13.05)**
To approve the confidential minutes of the Transport Services Committee meeting held on 14 July 2009.
- 15. Confidential Information paper (TS014)**
Eurostar performance report (Quarters three and four, 2008)
This item is in confidential session due to its commercially sensitive content.
- 16. Meeting review**
- (a) To review the issues raised in the meeting and any financial, reputation or other risks that these issues pose to the organisation.
 - (b) To discuss future agenda items and Transport Services Committee work plan

Note of London TravelWatch Reports for information

The following reports for information may be found in the London TravelWatch website, using the LTW number as reference. Printed copies are available on request.

- a) Minutes of meeting with Southeastern on the draft December 2009 timetable (TS015)
- b) Minutes of AirTrack Forum meeting 21 January 2009 (TS016)
- c) Minutes of AirTrack Forum meeting 27 March 2009 (TS017)

Notes

- i A location map is appended and access to the meeting room is step-free. London TravelWatch's reception area and the meeting room are fitted with and RNID-approved induction loop.
- ii If you are likely to experience difficulty in accessing the venue please notify the Committee Services team on 020 7505 9000 (committeeservices@londontravelwatch.org.uk) prior to the day of the meeting.
- iii It is anticipated that the meeting will conclude no later than 13.15. We will make every effort to keep to the timings shown for items on this agenda, but there may be occasions when it is necessary to alter them at short notice.
- iv Tea/coffee will be available on a self-service basis from 09.20. Lunch for members will be available at 13.15.
- v Please be aware of the fire evacuation procedure. Details of the procedure will be announced at the start of the meeting and are displayed on the pin board within the meeting room.
- vi The next Transport Services Committee meeting will be held on 21 January 2010.

Location of London TravelWatch offices (6 Middle Street, London EC1)



Buses

4 and 153	serving Aldersgate Street
100	serving London Wall, King Edward Street and St Martin's le Grand
8, 25, 242 and 521	serving Newgate Street and Holborn Viaduct
172	serving King Edward Street and St Martin's le Grand
55 and 243	serving Clerkenwell Road
56	serving Aldersgate Street and Giltspur Street
17, 45, 46 and 63	serving Farringdon Road

Train and tube

Barbican	Underground and limited National Rail service
Farringdon	Underground and National Rail
St Paul's	Underground
City Thameslink	National Rail

Blue Badge disabled parking

The nearest Blue Badge parking is situated in Bartholomew Close, which can only be accessed from Little Britain via King Edward Street, (see map). For further details contact Carmel Cannon, Senior Committee Administrator, on 020 7726 9961 or use web link:

<http://pie.completedirections.com/pbb/CyxBnyEC2> .

Cycle parking

The nearest cycle stand is in Long Lane near the eastern end of Smithfield Market.