
Secretariat memorandum

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Agenda item: 7

CAC023

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London Assembly Transport Committee report on the future of ticketing

1 Purpose of report

- 1.1. To advise members of the outcome of the recent Transport Committee investigation into the 'Future of Ticketing' on the Transport for London network.

2 Recommendation

- 2.1. Members are recommended to note the report.

3 Background

- 3.1. In July 2011, the Transport Committee approached us to submit evidence for its investigation into the future of ticketing on the Transport for London (TfL) network. London TravelWatch submitted written evidence in August 2011. A number of organisations were approached to give oral evidence to the committee in September 2011, although London TravelWatch was not required to attend these meetings.
- 3.2. The Transport Committee produced its report and published it on 18 November 2011. It can be found at the website <http://www.london.gov.uk/publication/future-ticketing> and included in the section of written evidence received is the London TravelWatch submission (also appended, along with TfL's evidence, for ease of access).

4 Commentary

- 4.1. The Transport Committee's report is largely concerned with the written and oral evidence given to it by Transport for London regarding its 'future ticketing project'. It also draws on evidence from VISA and from a survey by 'Which?' magazine.
- 4.2. Much of the TfL evidence has not been made available publicly previously or shared with London TravelWatch on a confidential basis. Had this information been available to London TravelWatch then the emphasis of our written evidence would have been different. It should also be noted that the London TravelWatch written evidence concentrated on answering the questions originally asked by the Assembly.
- 4.3. Members are invited to consider the Assembly's report and discuss whether their recommendations should be incorporated into London TravelWatch policy.

5 Equalities and inclusion implications

- 5.1. The Transport Committees report highlights a number of areas of concern that London TravelWatch raised – particularly in relation to vulnerable groups in society – especially those without access to bank accounts and debit / credit cards.

6 Legal powers

- 6.1. Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

7 Financial implications

- 7.1. There are no financial implications arising from this report for London TravelWatch