
Secretariat memorandum

Author : Sharon Malley

Agenda item: 6
CAC039
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Actions taken

1 Purpose of report

- 1.1. To advise members of actions undertaken since last meeting by the secretariat or members in relation to any matter pertaining to this committee.

2 Recommendation

- 2.1. That members consider the actions listed here in the context of case-specific workload of the Casework team.

3 Information

- 3.1. Please note that regular discussions take place with key partners in respect of matters related to the remit of the Consumer Affairs committee. In addition, in the period since the previous committee, officers attended the meetings reported below.
- 3.2. On 13 September 2012 the Director, Policy and Investigation, and the Policy Officer met Transport for London to discuss their customer information research.
- 3.3. On 21 September 2012 the Director, Policy and Investigation, and the Policy Officer met Transport for London to discuss the upgrade of customer information screens at Barking station.

4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications for London TravelWatch.

5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it

has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the “London railway area” as defined under the provisions of the Railways Act 1993. The Consumer Affairs Committee is not required to consider matters which appear to it to be frivolous or (in the case of railway services) vexatious.