
Secretariat memorandum

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Agenda item 7

FT 41

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Actions taken

1 Purpose of report

- 1.1 To advise members of matters dealt with by the Chairman, Deputy Chair, the Chief Executive and/or the secretariat since the last meeting.

2 Recommendation

- 2.1 That the report is received for information.

3 Information

- 3.1 Association of Train Operating Companies (ATOC) Review of Fares Policy

On 26 March 2010, London TravelWatch's response to the consultation by ATOC on the review of fares policy was submitted. It may be viewed on the London TravelWatch website (<http://www.londontravelwatch.org.uk/document/4129/get>).

- 3.2 Fares on the East London Line extension from 23 May 2010

On 9 April 2010, The Director, Research and Development sent an e-mail to Transport for London regarding areas of concern relating to ticketing on the East London Line. A copy is included in the annex of this document.

4 Equalities and inclusion implications

- 4.1 In accordance with London TravelWatch's duties under the Disability Discrimination Act and other legislation, account is taken when responding to consultations on proposals from external bodies of their particular impact (if any) on the needs of people whose access to transport may be restricted by reason of disability or social exclusion.

5 Legal powers

- 5.1 Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

6 Financial implications

- 6.1 No specific financial implications for London TravelWatch arise from this report.

Annex

The areas of concern are as follows :

1. Communicating the change of validity of Freedom Passes, and the fact that passengers exiting at London Bridge, Cannon Street, Waterloo East, Charing Cross and East Croydon (or any other National Rail station) will need to know that they cannot do so before 0930 and would be liable for a Penalty Fare at these stations, unless they have bought another ticket covering the relevant section of line. Passengers would need to be advised that they can only use East London Line trains or go to zone 1 by changing at Canada Water or Whitechapel (also applies from New Cross in relation to Southeastern services).
2. The increase in cash fares for local journeys within the East London Line extension is quite high, and requires an encouragement to switch to Oyster.
3. The difference in cash fares between Transport for London and National Rail means that for local journeys within the East London Line extension it would be cheaper to 'over book' (buying to a station beyond where you want to go to) to stations like Gipsy Hill and Waddon. However it is still cheaper to switch to Oyster.
4. Communicating that for Pay As You Go (PAYG) users journeys to zone 1 tube stations (other than those that are also London Terminals) from the East London Line extension it will be cheaper to use the East London Line then Jubilee or District lines, rather than Southern /Southeastern and changing at the London Terminal.
5. But that for journeys only (and not using a tube after arriving there or before returning) to London Bridge, Cannon Street, Waterloo East, Charing Cross, Blackfriars, City Thameslink, Farringdon and Kings Cross it will be cheaper to use Southern/Southeastern/First Capital Connect services.
6. That Oyster extension permits will not be required on the East London Line extension but still required for journeys beyond it.
7. What happens about 'Croydon stations'?