

London TravelWatch

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Senior Policy Officer

**Re- Franchise Consultation
Response**

Introduction

There are three franchises for consultation

1. Greater Anglia

2. Essex Thameside

3. InterCity East Coast – only Stevenage and King's Cross are in our remit.



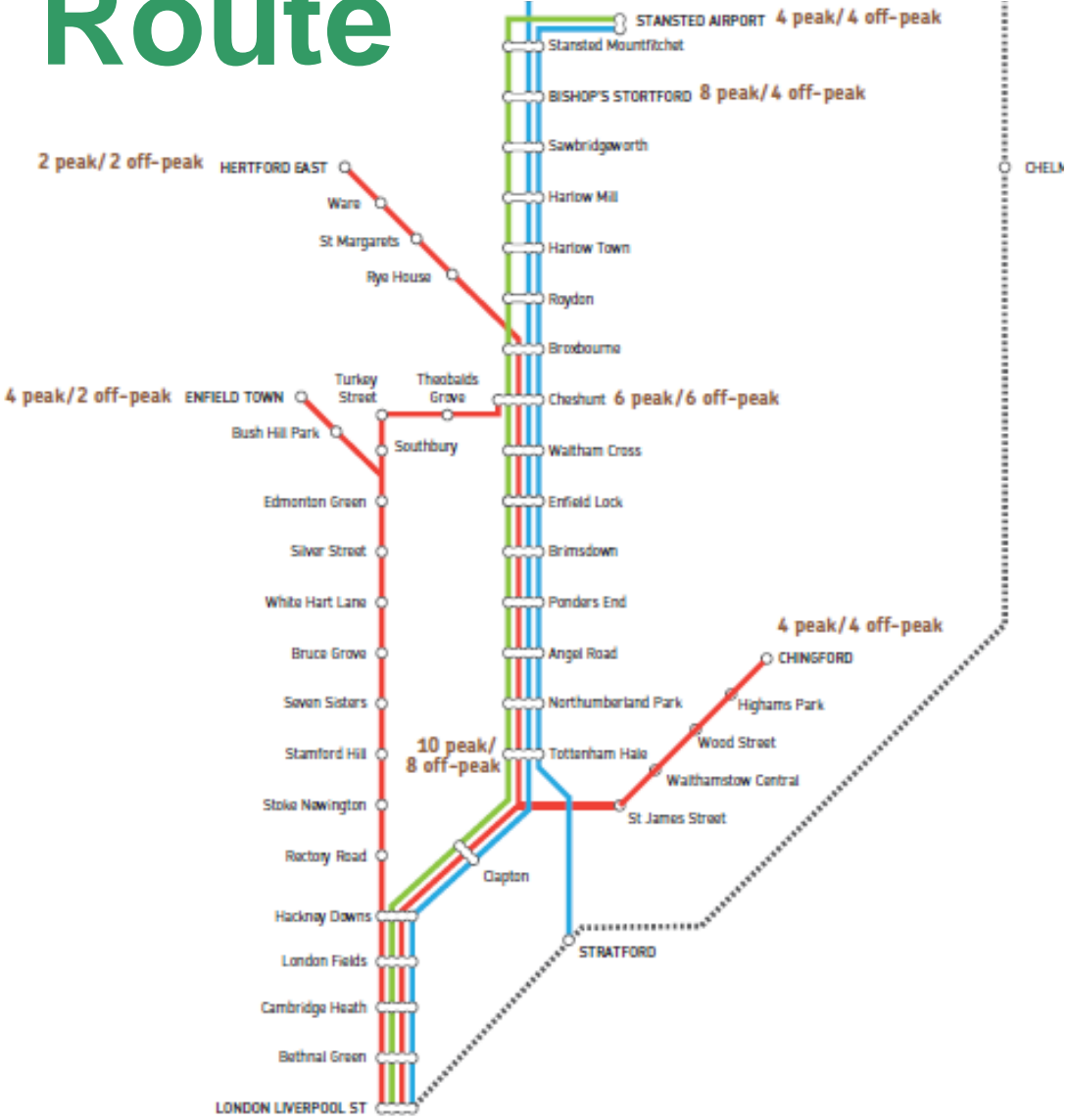
Greater Anglia



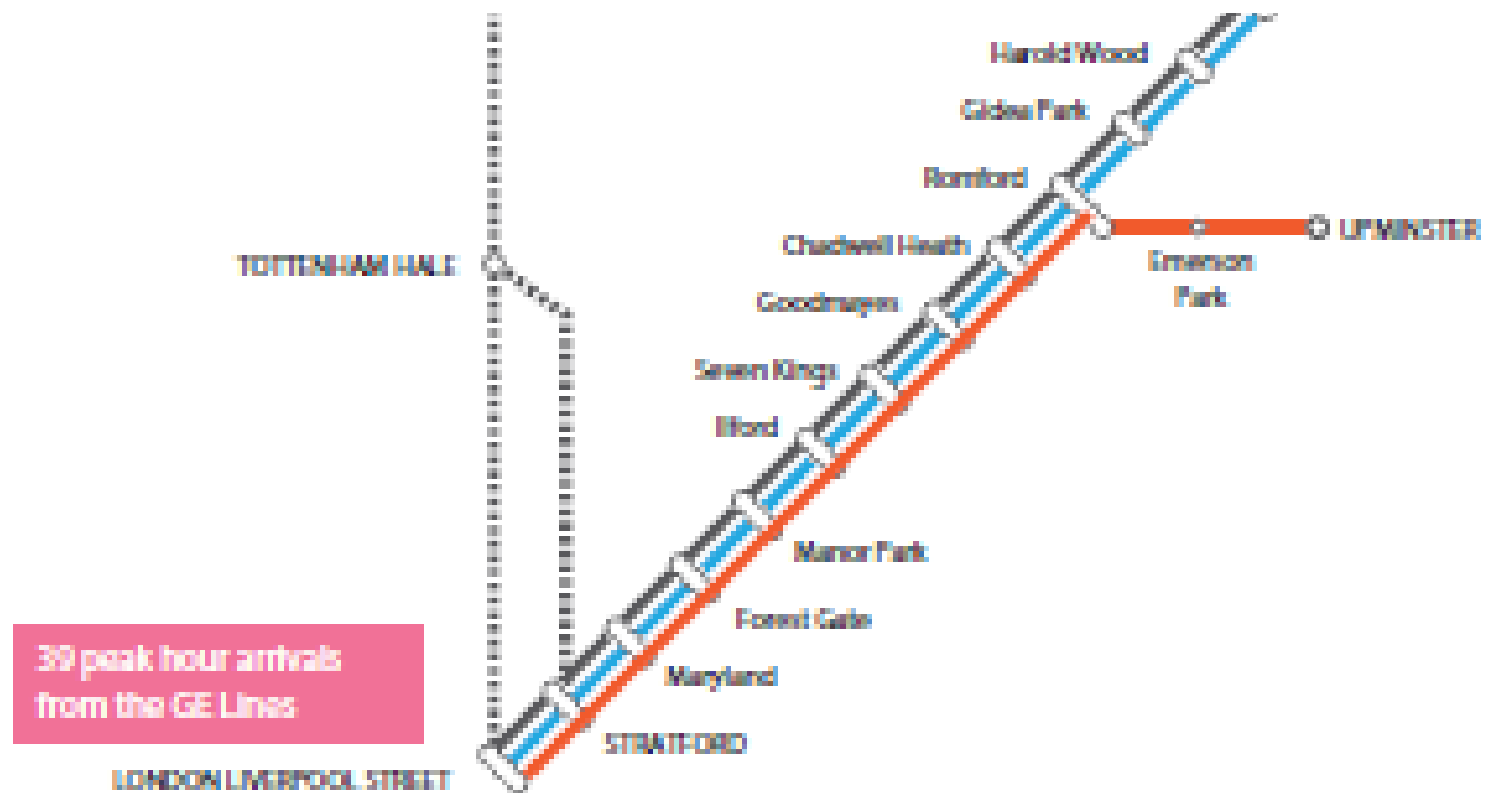
London TravelWatch Key Points

- Train Service Performance
- West Anglia Service Frequencies
- Rolling Stock investment
- Minimisation of Bus Replacement
- Information to passengers
- Stations investment
- Oyster across the metro network

West Anglia Route



Great Eastern Route



West Anglia Train Services



Enfield Town	2	■		■	■	■	■																
Chingford	4	■		■	■	■	■	■															
Cheshunt	2	■		■	■	■	■							■	■								
Hertford East	2	■					■	■	■	■	■					■	■						
Bishops Stortford	1	■							■	■				■	■		■		■	■	■	■	
Stansted Services	4	■							■	■							■					■	
Number of Stops		15	0	8	8	8	10	4	7	0	0	2	0	0	0	3	3	0	3	0	1	3	4
Total Number of Services	15	Liverpool Street	Stratford	Bethnal Green	Cambridge Heath	London Fields	Hackney Downs	Clapton	Tottenham Hale	Northumberland Park	Angel Road	Ponders End	Brimsdown	Enfield Lock	Waltham Cross	Cheshunt	Broxbourne	Roydon	Harlow Town	Harlow Mill	Sawbridgeworth	Bishops Stortford	Stansted Airport

Stations

Minimum Station Standards



Rolling Stock



Specific Issues

1. Extension of Oyster PAYG to Cheshunt
2. Include a provision about working conditions
3. Upminster to Romford Branch
4. Investment suggestions at Lea Bridge Road and Ruckholt Road.

Essex Thameside

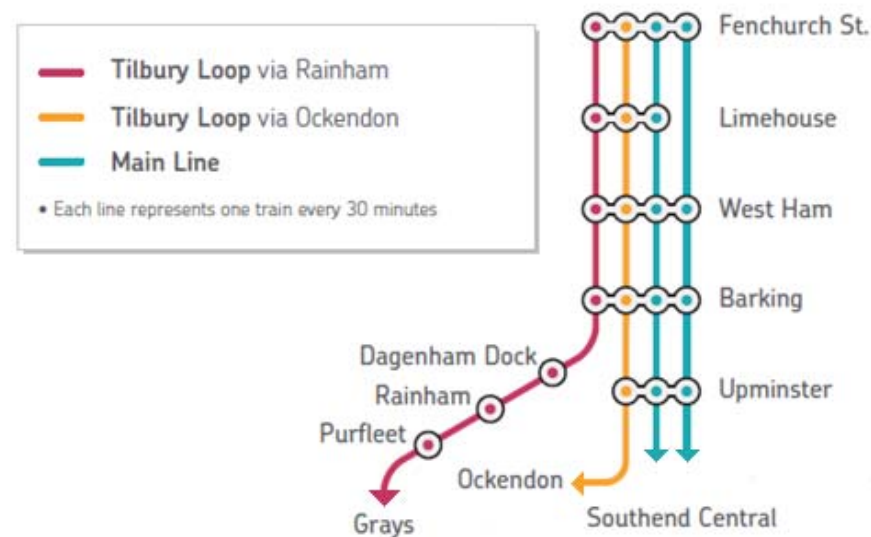


- Currently performing very well
- DfT not making substantial changes.
- DfT main focus is station security which has been a consistent issue
- West Ham re-signalling and rolling stock investment



Priorities

- Right-time-railway
- Stations Minimum Standards
- Frequencies on the Rainham Services
- Oyster across the network



Next Steps

- Circulate responses to members of the committee for comment
- Submit responses Mid-March in advance of 19 April deadline. DfT say they will they will be able to give greater consideration to early submissions
- ITT issued Summer 2010
- New Franchises awarded early 2011