Our Ref: Routes 395, 398, H9, H10, H11, H13, H14, H17

Your Ref: MH/T283/Stage 2/Gen/1208

Mr Peter Bradley
Head of Stakeholder Engagement
Transport for London
Surface Transport
11th Floor – Zone B2
Palestra
197 Blackfriars Road
London
SE1 8NJ

8 January 2008

Dear Peter

Routes 395, 398, H9, H10, H11, H13, H14, H17

Thank you for your letter asking us to comment on your proposals.

Routes 395 and 398

We welcome the changes that are going to take place on route 398 and the introduction of route 395. However we would ask that these changes are communicated before they start to in advance to local residents.

We welcome the increase in frequency on route 398.

Routes H9/H10

We welcome the increase in frequency for both of these services.

We would ask that capacity is monitored on the H10 with the withdrawal of the additional school day journey.

On destination blinds we believe that the final destination should be on the blinds along with other major areas that the bus travels through.

Route H11

We welcome the increase in frequency for this service.

Route H13

We welcome the additional vehicle for this route. This is important as this route serves a hospital.

Route H14

We welcome the increase in frequency on this service.

Route H17

We note your comments on this service.

Thank you for the opportunity to comment on your proposals. If you have any queries on this response please do not hesitate to contact me.

Yours sincerely,

Mark Donoghue Committee Administrator & Bus Policy Assistant

Tel: 020 7726 9966 Fax: 020 7505 9003

Email: mark.donoghue@londontravelwatch.org.uk