

Policy committee meeting 15.12.15

Secretariat memorandum

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Agenda item: 4

PC073

Drafted: 07.12.15

Key activities

1 Purpose of report

- 1.1. To advise members of activities undertaken since last meeting by the secretariat or members in relation to operational transport matters pertaining to this committee. Note that activities concerning strategic transport matters are reported to Board meetings.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The table attached at below contains a list of operational meetings attended by senior officers of London TravelWatch with various transport providers and organisations. The meetings are a key way for London TravelWatch to exercise its influence in decision-making.

4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications.

5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993. The Consumer Affairs Committee is not required to consider matters which appear to it to be frivolous or (in the case of railway services) vexatious.

Organisation	Notes	Relevant Officers and Members	Date (chronological)
Transport for London	Bus stop bypasses working group	Policy Officer (VS)	09.11.15
Travel Demand Management board	Services over Christmas and New Year and future agendas	Chief Executive	09.11.15
Transport Focus Manchester	Introductory meeting with new Casework Manager	Casework Manager	10.11.15
Department for Transport	South West Trains franchising meeting	Director, Policy and Investigation	10.11.15
Rail Safety and Standards Board	On-train announcements project steering group	Safety Adviser	11.11.15
Transport for London	Speaking at bus seminar	Policy Officer (VS)	11.11.15
Waltham Forest council	Mini-Holland scheme	Policy Officer (VS)	12.11.15
Thameslink	Stakeholder group	Director, Policy and Investigation	12.11.15
Transport for London	Bus priority meeting	Policy Officer (VS)	12.11.15
Rail Executive, Department for Transport	Consumer Rights Act consultation meeting	Director, Policy and Investigation; Casework Manager	12.11.15
Thameslink	Stakeholder update group	Policy Officer (KB)	13.11.15
Rail Executive, Department for Transport	Roydon ticket office closure	Director, Policy and Investigation	16.11.15
Greener Journeys – Claire Haigh	Catch the Bus Week 2016	Chief Executive; Policy Officer (VS)	16.11.15
Transport for London – Geoff Hobbs	Rail issues update	Chief Executive; Director, Policy and Investigation; Policy Officer (RN)	16.11.15
Transport Times	Delivering High Speed Rail conference	Policy Officer (KB)	17.11.15
Haringey Council	Traffic liaison meeting	Director, Policy and Investigation; Policy Officer (VS)	18.11.15
Transport for London – Leon Daniels	Quarterly update meeting	Chair; Policy Officer (VS)	18.11.15
Govia Thameslink Railway	Passenger hosts	Director, Policy and Investigation	18.11.15
South West Trains – Arthur Pretorius	Delegation of authority commitments, liaison with TfL over potential suburban devolution, ticket machine replacement programme, franchise, Christmas period closures, interchange report	Director, Policy and Investigation; Policy Officer (RN)	18.11.15

Organisation	Notes	Relevant Officers and Members	Date (chronological)
Network Rail; Govia Thameslink Railway	Alliance Board meeting	Policy Officer (RN)	20.11.15
Crossrail – Howard Smith	TfL Rail performance and plans, interchange report, works and Hayes and West Ealing	Chief Executive; Director, Policy and Investigation	23.11.15
Department for Transport; Rail Executive	Fares and ticketing	Director, Policy and Investigation	24.11.15
Transport for London – Paul Blackwell	Social needs transport consultation report	Director, Policy and Investigation; Policy Officer (VS)	25.11.15
Heathrow Airport	Interchange conference	Director, Policy and Investigation	26.11.15
South West franchise, Department for Transport	Meeting with potential franchise bidders	Director, Policy and Investigation	27.11.15
First Great Western – Jane Jones	Interchange report, Hayes and West Ealing works, rolling stock, compensation, Crossrail	Director, Policy and Investigation; Policy Officer (RN)	30.11.15
Kemi Badenoch AM, London Assembly member	Transport matters and general update	Chair; Chief Executive	01.12.15
Rail Executive, Department for Transport	East Anglia franchise specialist report training	Policy Officer (RN)	01.12.15
Transport for London	Better junctions design review group	Policy Officer (VS)	01.12.15
Transport for London	Quarterly safety performance update	Safety Adviser	01.12.15
Greenwich council	Public transport liaison meeting	Director, Policy and Investigation	02.12.15
Transport Focus	Messaging workshop	Safety Adviser/Policy Officer (RN)	02.12.15
Transport for London – Vernon Everitt	Spending round outcome and update, customer conference, complaints handling	Chief Executive; Director, Policy and Investigation	03.12.15
Network Rail	East Croydon platform levelling/stepping distance workshop	Safety Adviser	04.12.15
Rail Safety and Standards Board	Platform-train interface strategy implementation group	Policy Officer (KB)	04.12.15
High Speed 2	Petitioner meeting	Director, Policy and Investigation; Policy Officer (VS)	04.12.15
HS2 Hybrid Bill committee	Presenting London TravelWatch HS2 petition	Chair; Director, Policy and Investigation	07.12.15

Organisation	Notes	Relevant Officers and Members	Date (chronological)
British Transport Police – Chief Constable Paul Crowther	Safety, crime reduction, counter-disruption strategy, crowding, interchanges, TDM	Chief Executive; Policy Officer (VS)	07.12.15
Norwegian Department for Transport	Delegation	Director, Policy and Investigation	07.12.15

In addition, officers attended a number of events including:

- IME lecture on The Art of Boarding and Alighting – Designing Trains to Ensure Safety and Efficiency
- MTR Crossrail seminar on Making Rail Accessible
- UK Bus Awards