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**Secretariat memorandum**

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Agenda item: 6

TRS002

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Actions taken

**1 Purpose of report**

- 1.1 To record actions taken by members or officers since the last meeting.

**2 Recommendation**

- 2.1 None – this report is for information only.

**3 Information**

- 3.1 On 28 December 2010, officers responded to a Department for Transport (DfT) consultation on Southeastern's proposed closure of the side gate at platform 4 of Lewisham station.
- 3.2 In January 2011, officers prompted Network Rail, London Borough of Barking & Dagenham, c2c and HS1 to come to an agreement to refurbish and then operate the passenger lifts at Dagenham Dock station.
- 3.3 Officers met with London Midland and with the Station Manager for Euston Station on 25 January 2011 to discuss the Euston to St Pancras walking route. More work is needed to encourage the rail operators to embrace this scheme with the same enthusiasm as has been shown by the local authority and a further meeting will be held once Camden's works are complete. Officers noted that the Olympic plan now recognizes the route to Stratford as being via St Pancras station.
- 3.4 Officers attended a meeting of boroughs affected by Thameslink proposals for Wimbledon loop services on 31 January 2011.
- 3.5 Officers set up a site visit and subsequently set up partnership arrangements to tackle graffiti of rolling stock at Bellingham carriage sidings which was causing a significant number of train cancellations and disruption on First Capital Connect and Southeastern. This will form a community rail partnership for the Catford loop involving local authorities, adjacent land owners, train operators and Network Rail, and includes a 'community garden' at Bellingham station.
- 3.6 Officers responded to and met with Chiltern Railways in February and March 2011 regarding the May 2011 Evergreen III timetable and engineering blockades.
- 3.7 In February 2011 officers responded to request by the DfT for information on the Wandsworth Road – Ealing Broadway service.

- 3.8 At the request of the EU, officers attended a seminar (HERMES) in Berlin in February 2011 on European interchange standards, and gave advice on best practice in the UK.
- 3.9 In February 2011 officers convinced London Underground (LU) to keep the District line ticket office and machines at Victoria station open through the evening peak. Officers also had involvement in the customer communication activities, which resulted in keeping the passenger numbers down due.
- 3.10 Officers responded to and met with National Express East Anglia on 3 March 2011 regarding December 2011 timetable consultation.
- 3.11 Officers responded to the Network Rail – Guide to Station Planning and Design document in February 2011 by focusing on customer information, wayfinding, signage and waiting areas and seating.

#### **4 Equalities and inclusion implications**

- 4.1 In accordance with London TravelWatch's duties under the Disability Discrimination Act and other legislation, account is taken when responding to consultations on proposals from external bodies of their particular impact (if any) on the needs of people whose access to transport may be restricted by reason of disability or social exclusion.

#### **5 Legal powers**

- 5.1 Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight).

#### **6 Financial implications**

- 6.1 No specific financial implications for London TravelWatch arise from this report.