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**Secretariat memorandum**

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Agenda item: 5  
TRS008  
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Matters Arising

**1 Purpose of report**

- 1.1. To record matters arising from previous meetings of the Transport Services committee and Access to Transport committee and give progress on their resolution. Matters are listed in the table at Annex A, with details of completed items.

**2 Recommendation**

- 2.1. That the report is received for information.

**3 Information**

- 3.1. The table at Annex A indicates the current position in relation to matters arising from previous meetings of the Committee.
- 3.2. Updates for inclusion in this report were invited 5 working days in advance of the meeting, in writing to the Committee Services team, rather than in person at the meeting.

**4 Equalities and inclusion implications**

- 4.1. None – report is for information only.

**5 Legal powers**

- 5.1. Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

**6 Financial implications**

6.1. None – report is for information only.

No	Date	Minute	Action	London TravelWatch Owner	Status	Complete
1	23.06.10	8c	To draw up a list of stations which were not step-free, but where access had improved.	Streets and Surface Transport Policy Officer	The status of very few stations has changed. Those stations where the status has changed will be reported to members in Autumn.	<b>In progress</b>
2	23.06.10 05.04.11	C2 5.2	To determine the number of complaints TfL receive from disabled passengers. To confirm the number of disabled passengers on TfL.	Streets and Surface Transport Policy Officer	This may fall under the request for TfL to publish complaints data.	<b>In progress</b>
3	21.07.10	9	To confirm with Network Rail the current plans for London Bridge National Rail station.	Senior Policy Officer	This was discussed at the Board meeting of 24.05.11.	<b>Complete</b>
4	21.07.10	10	London Underground to come back to London TravelWatch once the Northern Line closure programme had been confirmed.	Committee Services	This item will be on the agenda for the meeting of 06.07.11.	<b>In progress</b>
5	13.10.10	5	To write to London Underground regarding the proximity of raised platforms and seating at Highbury.	Streets and Surface Transport Policy Officer	Seating now installed.	<b>Complete</b>
6	13.10.10	5	To report on the analysis of pedestrian, driver behaviour, etc at the new countdown crossings.	Committee Services	This item will be considered at the meeting on 06.07.11.	<b>Complete</b>
7	13.10.10	5	To monitor progress on arranging a meeting with the Ministers of Health and Transport.	Streets and Surface Transport Policy Officer	The Streets and Surface Transport Policy Officer has fed into the work of the TfL officer responsible for access to healthcare but continuing to seek the meeting with Ministers is on hold pending clarification of government proposals.	<b>In progress</b>

No	Date	Minute	Action	London TravelWatch Owner	Status	Complete
8	13.10.10	9	To confirm whether there had been any migration from Dial-a-Ride to London Buses (as the bus network had become more accessible).	Committee Services	As reported to the meeting on 05.04.11, there has been no significant migration from Dial-a-Ride to mainstream buses as the network has become more accessible.	<b>Complete</b>
9	13.10.10	10	To update London TravelWatch on the hidden disabilities card.	Committee Services	As reported to the meeting on 05.04.11, approval for roll-out of the hidden disabilities has now been granted and a project plan is being developed. The target date for implementation is Autumn 2011.	<b>In progress</b>
10	13.10.10	10	To contact Arthritis Care about the placement of an article in their members' magazine.	Streets and Surface Transport Policy Officer	The article is currently being produced.	<b>In progress</b>
11	01.12.10	9	1) To write up the notes on the site visit to Paddington and write to Network Rail and the local authority requesting that they address the deficiencies.  2) To also include an item on the London TravelWatch website.  3) To follow-up actions.	Streets and Surface Transport Policy Officer	The response from Network Rail on the Paddington visit has been included as an appendix to the report TRS011 to be considered on 07.06.11.  The work be substantially completed through the publishing of our final report and its subsequent follow up.	<b>Complete</b>
12	16.12.10	11	To investigate the number of accident insurance claims since the motorcycles in bus lanes trial had started.	Streets and Surface Transport Policy Officer	Request has now been sent to PACTs (Parliamentary Advisory Council for Transport Safety) for advice. The issue of motorcycles in bus lanes will be considered at the meeting on 07.06.11.	<b>Complete</b>

No	Date	Minute	Action	London TravelWatch Owner	Status	Complete
13	05.04.11	6	To publicise London TravelWatch's work on securing operational lifts at Dagenham Dock station.	Communications Officer	Press release has been issued.	<b>Complete</b>
14	05.04.11	7	To consider making a presentation to London Councils on the need for cross-working on transport infrastructure projects in light of findings of visit to Paddington station.	Streets & Surface Transport Policy Officer	Follow-up of this work has been included in the Walking and Interchange report to be considered on 07.06.11.	<b>Complete</b>
15	05.04.11	7	To consider how best to publicise the Interchange and Walking report	Communications Officer	This item will be discussed at the meeting on 06.07.11.	<b>Complete</b>
16	05.04.11	8	To respond to the Dial-a-Ride consultation with the request for an appeal procedure and requiring communications of changes to vulnerable users to be clear.	Director, Research & Development	A letter was sent to Dial-a-Ride consultation on 13.04.11.	<b>Complete</b>
17	05.04.11	9	To disaggregate inner and outer London traffic on Graphs 3 and 4 of the TfL performance report	Streets & Surface Transport Policy Officer	This has been done.	<b>Complete</b>
18	05.04.11	9	To ask TfL whether there is a list of sites where buses were being delayed and bus priority improvements would be beneficial.	Streets & Surface Transport Policy Officer	This has been requested but not received to date.	<b>In progress</b>
19	05.04.11	9	To include a note on Graph 10 of the TfL performance report explaining how the 'network average' statistic is derived	Streets & Surface Transport Policy Officer	This has been done.	<b>Complete</b>
20	05.04.11	9	To review Central line performance and consider inviting General Manager of Central line to next meeting	Committee services	This item will be considered at the meeting on 06.07.11.	<b>Complete</b>

No	Date	Minute	Action	London TravelWatch Owner	Status	Complete
21	05.04.11	10	The Governance Committee to consider means of transferring the knowledge held by the Safety & Policy Adviser to other members of staff	Chief Executive	This item is under consideration.	<b>In progress</b>
22	05.04.11	11.1	To seek clarification of the proposals relating to the Olympia branch of the District line and circulate details to members	Director, Research & Development	This information has been received and circulated to members.	<b>Complete</b>
23	05.04.11	11.2	To ask TfL whether it was intended to pursue the power of licensing pedicabs.	Director, Research & Development	TfL is not intending to license pedicabs.	<b>Complete</b>
24	05.04.11	2c	To remove confidential elements of the Major Projects Review report and publish on London TravelWatch website	Director, Research & Development	The Major Projects Review report has been updated and confidential items removed. The report appears on the agenda for the meeting on 06.07.11.	<b>Complete</b>