
Secretariat memorandum

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Agenda item: 5

TRS041

Drafted: 18.02.13

Matters Arising

1 Purpose of report

- 1.1. To record matters arising from previous meetings of the Transport Services committee and give progress on their resolution.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The table at Annex A indicates the current position in relation to matters arising from previous meetings of the Committee.
- 3.2. Updates for inclusion in this report were invited five working days in advance of the meeting, in writing to the Committee Services team, rather than in person at the meeting.

4 Equalities and inclusion implications

- 4.1. None – report is for information only.

5 Legal powers

- 5.1. Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

6 Financial implications

- 6.1. None – report is for information only.

No	Date	Minute	Action	London TravelWatch Owner	Status	Complete
1	13.10.10 13.03.12	5 5.1	To monitor progress on arranging a meeting with the Ministers of Health and Transport.	Director, Policy and Investigation	A meeting with Stephen Hammond MP is due to take place on 6 March 2013.	In progress
2	24.07.12	7	Give further consideration to question of introducing litter bins onto trams.	Executive Assistant	See the full response on this issue below.	Complete
3	11.12.12	4	Include a link on London TravelWatch's website to the TfL page about the use of contactless bank cards for payments on buses.	Communications Officer	This has been completed.	Complete
4	11.12.12	7	Check that Journey Planner is giving correct information about route options for passengers seeking to replicate journeys previously made on the South London Line.	Executive Assistant	TfL has now made some revisions to the Journey Planner site and it now shows the option of the 185 bus between Denmark Hill and Victoria if the Tub and Bus options are deselected.	Complete

Response from Transport for London relating to litter bins on trams:

We have considered the proposal to introduce litter bins on trams, and have decided not to pursue it for the following reasons:

- Trams are regularly litter-picked. On average a tram is litter picked once every three hours, with additional picking after the peaks;
- Current CSS (customer satisfaction score) results show that passenger perception of on-tram litter is good, with CSS scores showing a consistent improvements. Score was 79 in Q4 of 2011/12, and is 84 in Q3 2012/13;
- Journey patterns on trams are relatively short, so it is believed that personal litter generated can be taken off the tram by passengers. If someone was intending to use an on-vehicle bin, they are just as likely to use a bin at a stop as they disembark (additional announcements will be made on the trams advising passengers to take litter with them as they leave the vehicle);

- Installation of litter bin may represent a significant hazard in that it is likely to contain a concentration of combustible or potentially unpleasant material;
- Installation of a bin may also present a security risk and may result in anti-social behaviour, for example through unauthorised use; and
- No suitable location can be found for the bin, that enables it to be in an accessible location, easy to use and of an appropriate size that does not cause an obstruction to passenger flow or reduce the passenger capacity of the tram.