
Secretariat memorandum

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Agenda item 4
TS019
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Matters arising**1 Purpose of report**

- 1.1 To record responses to or further information received on, and/or of action that has arisen from, items tabled at previous meetings.

2 Recommendations

- 2.1. That the report is received for information.

3 Information

- 3.1. The current position with respect to items outstanding from previous meetings is detailed on the table at Annex A. Updates for inclusion in this report are invited 5 working days in advance of the meeting, in writing to the Committee Services team, rather than in person at the meeting.
- 3.2. Southeastern timetable communication strategy (meeting 14.10.09, minute 4)
The Research and Development team have followed up with Southeastern and have communicated London TravelWatch's concerns as part of ongoing discussions.
- 3.3. Wasted resources at Gatwick Airport : write on behalf of the London TravelWatch and Passenger Focus Chairs to the Secretary of State (meeting 14.7.09, minute 7)

The Senior Policy Officer reported on 23 November 2009 that following consultation responses from London TravelWatch, and the majority of other stakeholders, the Sussex RUS has investigated the possibility of stopping Gatwick Express trains at Clapham Junction at peak times. Market research has been conducted showing that the proposal would have a positive impact for many passengers. Network Rail and Southern are currently developing the proposals operational details and confirming the number of services that will be affected. The proposal would require changes to the Franchise Agreement that will need the DfT's approval.

- 3.4. Whether the new Ticket Vending Machines (TVMs) at Paddington would sell tickets to LUL stations (meeting 14.10.09, minute 6)

On 22 October 2009, London Underground Limited (LUL) reported that it is standard for these machines sell tickets to specific LU stations

- 3.5. Why Oyster card users were charged twice for out of station interchange at Paddington (meeting 14.10.09, minute 6)

On 22 October 2009, LUL replied that :

“This issue only affects customers using Oyster on National Rail services from platforms 8/9, which accounts for only a very small proportion of Oysterised National Rail services from Paddington (Most National Rail Oysterised services use the four NR platforms inside the Hammersmith & City line gateline, meaning this is not an issue). We have been installing Oyster validators on platforms 8/9 and from January these will allow customers to ensure they are charged the correct fare. In the meantime, the Oyster helpline can help put right incorrect journeys.”

- 3.6. LUL to provide the leaflet detailing the Circle Line timetable change (meeting 14.10.09, minute 6)

The Leaflet has been distributed to staff and members.

- 3.7. Include Local Authority Transport Leads in the National Rail Performance Report Q1 circulation list (meeting 14.10.09, minute 9)

The Policy Officer includes the Lead Cabinet member and Lead officer in the distribution of the National Rail Performance report.

- 3.8. To confirm the plans by LUL to split the Northern Line (meeting 14.10.09, minute 10)

The Senior Policy Officer reported that on 5 November 2009 he met with London Underground to discuss the Northern line upgrade 2 proposals. The proposal for implementation in 2018 would be for all Charing Cross Branch services to terminate at Kennington. The effect of this proposal is to increase the numbers of trains that can be operated across the whole line making the maximum use of the capacity generated following the infrastructure works in upgrade 1. New trains would be required to operate the service and this would be the principal capital and operating cost of the scheme. The Nine Elms extension of the line could be incorporated into the service pattern but is a separately developer funded project. The project is in the TfL Business Plan and the business case is currently being fully developed.

- 3.9. circulate the Great Western Route and East Midlands draft RUS (Rail Utilisation Strategy) consultation responses (meeting 14.10.09, minute 11)

The Senior Policy Officer circulated the draft East Midlands RUS response on 2 November 2009 and the Great Western draft RUS response on 19/11/09

4 Equalities and inclusion implications

- 4.1. None – report is for information only.

5 Financial implications

5.1. None – report is for information only.

6 Legal powers

6.1. Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

Annex A Transport Services Committee Matters Arising Report TS019

Meeting	Minute	Action	Stakeholder	London TravelWatch owner	Status
14.10.09	4	Follow up with Southeastern on their communication strategy for the Dec 2009 timetable change	Southeastern	Senior Policy Officer	Complete – see para 3.2, above
14.10.09	4	To ascertain what actions have taken place on the wasted resources arising from the Gatwick Airport service pattern	DfT	Senior Policy Officer	Complete – see para 3.3, above
14.10.09	6	To determine whether the new TVMs at Paddington would sell tickets to LUL stations.	LUL	Committee Services	Complete – see para 3.4, above
14.10.09	6	To find out why Oyster card users were charged twice for out of station interchange at Paddington.	LUL	Committee Services	Complete – see para 3.5, above
14.10.09	6	LUL to provide the leaflet detailing the Circle Line timetable change.	LUL	Committee Services	Complete – see para 3.6, above
14.10.09	9	Include Local Authority Transport Leads in the National Rail Performance Report Q1 circulation list	London TravelWatch	Policy Assistant	Complete – see para 3.7, above
14.10.09	10	To provide details on how many passengers would have to change at Kennington for the Charing Cross branch of the Northern Line.	LUL	Committee Services	
14.10.09	10	To confirm the plans by LUL to split the Northern Line.	LUL	Committee Services	Complete – see para 3.8, above
14.10.09	11	To circulate the draft Great Western Route and East Midlands RUS consultation responses to members for comment.	London TravelWatch	Senior Policy Officer	Complete – see para 3.9, above
14.10.09	C3	To find out where the ‘What passengers want’ survey is from, how it was carried out, sample size, etc.	London Buses	Committee Services	