
External meeting report

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Agenda item : (d)

Paper TS025

Drafted : 4.12.09

Stratford station site visit meeting with Network Rail held on 3 December 2009

1 Purpose of report

- 1.1 To record for information the proceedings of a meeting with an external body attended by a representative of London TravelWatch.

2 Recommendation

- 2.1 That the report is received for information.

3 Information

- 3.1 The minutes of a meeting of are attached. The Senior Policy Assistant and the Policy Officer represented London TravelWatch at this meeting.
- 3.2 These minutes were prepared by the Network Rail, and London TravelWatch has no responsibility for their content or format.

4 Equalities and inclusion implications

- 4.1 Not applicable – report is for information only.

5 Financial implications

- 5.1 Not applicable – report is for information only

6 Legal powers

- 6.1 Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.



Network Rail
 East Anglia House
 London
 EC2A 3EH

Minutes of meeting

Subject Stratford Visit With London TravelWatch / Network Rail
 Venue Transport office, Stratford
 Date of meeting 03rd December 2009
 Attendees Scott Willis SW Network Rail
 Rufus Impey RI London TravelWatch
 Poonam Tamana PT London TravelWatch
 Apologies Nil
 Circulation Attendees & Apologies

Item	Notes	Action
1.1	SW welcomed RI and PT to Stratford. SW/RI/PT agreed what all parties were seeking to gain from the visit.	Noted
1.2	SW outlined that a previous meeting on Stratford and the redevelopment had taken place in November / December 2007 and that now with the works significantly progressed was seen as a time to re-engage with LTW. SW outlined requirement to seek LTW support to the schemes that are taking place and was hoping to use this opportunity achieve this.	Noted
1.3	RI requested that SW provide an overview of the works taking place and took up SW offer of a walk around the station to understand what has been achieved / what is planned.	Noted
1.4	SW explained that all the projects taking place are there to improve the passenger experience of using Stratford Station. SW explained how there are a number of stakeholders working together in partnership to seek to deliver for the end users (passengers).	Noted
1.5	SW ran through the three main bodies of works in the JLE building (new lifts and stairs), DLR build for the extension between Canning Town and Stratford International and the new MGL station entrance.	Noted
1.6	SW ran through the new platform 3A which supports the Central Line and alleviates pressure (from a passenger footfall perspective) away from the subways. SW requested support formally from LTW for the new MGL building and Platform 3A which was required as a result of the relocation of the taxi rank.	Noted
1.7	SW ran through the replacement LOROL platforms (1 and 2) that came into use post Easter 2009.	Noted
1.8	SW ran through the decluttering on Platforms 3/5 and 6/8 and the safety driven nature of this. SW ran through the refurbishment of the old Eastern Subway, new Link Subway, the scope of the improved CCTV, the scope of the improved CIS,	Noted

Item	Notes	Action
	the scope of the improved PA, the scope of the improved help points, the canopy improvements on P3/5 and P6/8, the scope of the improved platform surfaces / subway surfaces, the scope of the new lifts and new stairs. SW confirmed that there was an upgrade to the existing fire systems and that there was attention on the needs of DDA (colour schemes / lifts / tactiles on 3/5 and 6/8).	
1.9	SW outlined the new Northern Ticket Hall which will be integrated into the new Westfield shopping development which is under construction.	Noted
1.10	SW ran through the platform extensions to Platform 11 and Platform 12. SW explained the scope has yet to be fully completed for these works in terms of what is being provided. SW pointed to the works on other platforms as a marker for the good intentions of all parties to provide an improved passenger facility.	Noted
1.11	SW advised that funding was not unlimited and that expectations should not be that this will be a new station. That said the projects as a whole bring huge opportunity to improve the platform capacity that is needed to provide for the new Westfield shopping centre, new stadia, new housing (Olympic Village circa 13,000 units), new high rise office facilities, etc in the area.	Noted
1.12	RI / PT suggested a follow up visit in approximately six months time to see progress and also to see what changes to the scope of works there is at that stage. SW to send an invitation.	SW
1.13	SW / RI / PT subsequently walked around the station. SW agreed to send out some Minutes to reflect the morning and RI agreed to consider formally providing support to the works.	SW / RI

End